

Tyro Platform integration to SwiftPOS



Other Food Ordering options coming soon...

How it works
App. Tap. Order. Pay.

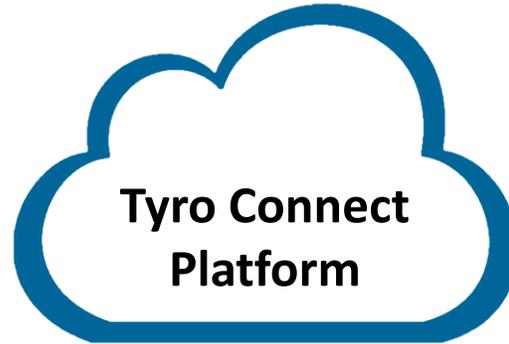


Table Tracking Orders Tyro Other

Enable Tyro Connect (Food Ordering)

Auth Uri:

Instance Uri:

Connect Uri:

Device Code:

Payment Media:

Surcharge PLU:



- Orders arrive directly at the POS and print in the kitchen.

Each Location has a “Master Order Terminal”

- First you need to Enable Orders on the POS Terminal that is the Order Master Terminal in that location.
- If you don't want to see the orders at the POS, you can “Finalise Remote/Web Orders” which will send them directly to the Kitchen Printers.

v9.20.58.21 - SwiftPOS Touch Settings for PC ID: 723118944

 Connection: 

Table Tracking **Orders** Tyro Metcash Other

This Terminal is the Master Terminal for Orders (will process orders and print)

Enable Orders

Default Order Type:

Display Member Name and Booking Name

Finalise Remote/Web Orders with no balance and not delayed
Note: No receipt will be printed at the time, only the normal Order Print

Finalise Remote/Web Orders not delayed without prompt

Enable Caller ID integration for Orders (Requires related peripheral)

Port:

Print delayed orders mins prior to the deliverable time

Default Sort Order on Pending Orders screen

Column Direction

Printing the Order

- In a normal Hotel venue, customers are ordering and paying at the Bar for drinks so there is no bar printer set up. Only food orders are being sent to the Kitchen.
- An exception to this might be a cocktail printer at the bar that is set up to only print cocktails. (because they take longer to make)
- Web Orders (via Tyro Connect) have the ability to print out to a peripheral called an “Order Printer”
- You need to configure this “Order Printer” to only print drink/food orders that are **not** already being printed.

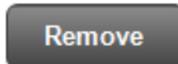
Order Printer

- Add an Order Printer to print out in the Bar or POS Receipt Printer if there is no specific bar printer.
- You can only have **one Order Printer** installed. It is NOT a Kitchen Printer.

v9.20.58.21 - SwiftPOS Touch Settings for PC ID: 723118944

 Peripherals and Devices

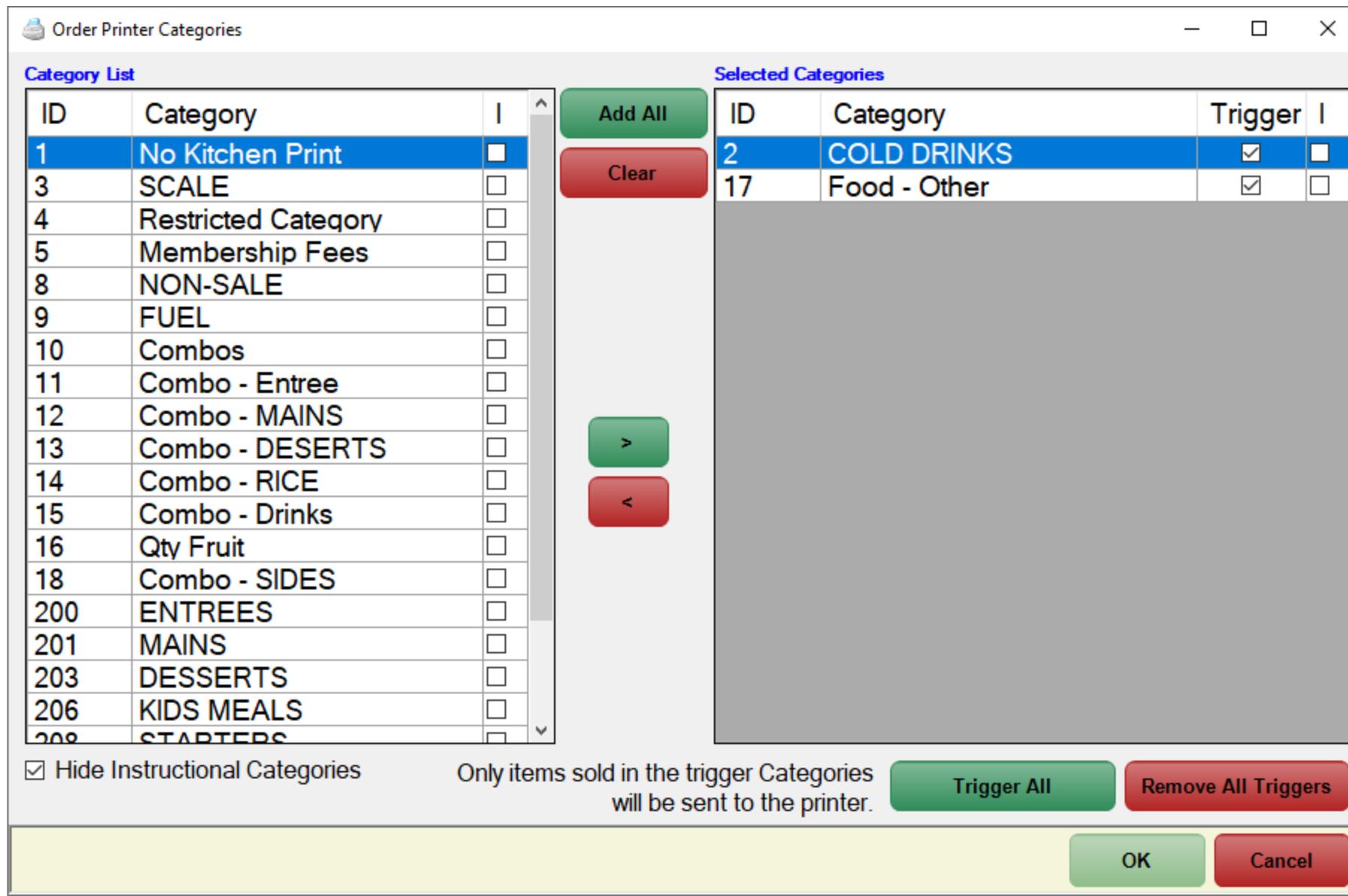
Type	Description
Cash Drawer	Cash Drawer #1
Receipt Printer	Primary Receipt Printer
Kitchen Printer	Kitchen Printer
Order Printer	Order Printer
EFTPOS	EFTPOS

Order Printer

Select the Categories that you need to print so that you can deliver drinks to the table.

“Click and Collect” or Order Deliveries would print all Categories to the Order Printer.



The screenshot shows the 'Order Printer Categories' dialog box. It features two main tables: 'Category List' on the left and 'Selected Categories' on the right. The 'Category List' table has columns for ID, Category, and a checkbox. The 'Selected Categories' table has columns for ID, Category, a 'Trigger' checkbox, and another checkbox. Between the tables are buttons for 'Add All', 'Clear', '>', and '<'. At the bottom, there is a checkbox for 'Hide Instructional Categories', a text label 'Only items sold in the trigger Categories will be sent to the printer.', and buttons for 'Trigger All', 'Remove All Triggers', 'OK', and 'Cancel'.

Category List		
ID	Category	I
1	No Kitchen Print	<input type="checkbox"/>
3	SCALE	<input type="checkbox"/>
4	Restricted Category	<input type="checkbox"/>
5	Membership Fees	<input type="checkbox"/>
8	NON-SALE	<input type="checkbox"/>
9	FUEL	<input type="checkbox"/>
10	Combos	<input type="checkbox"/>
11	Combo - Entree	<input type="checkbox"/>
12	Combo - MAINS	<input type="checkbox"/>
13	Combo - DESERTS	<input type="checkbox"/>
14	Combo - RICE	<input type="checkbox"/>
15	Combo - Drinks	<input type="checkbox"/>
16	Qty Fruit	<input type="checkbox"/>
18	Combo - SIDES	<input type="checkbox"/>
200	ENTREES	<input type="checkbox"/>
201	MAINS	<input type="checkbox"/>
203	DESSERTS	<input type="checkbox"/>
206	KIDS MEALS	<input type="checkbox"/>
208	STARTERS	<input type="checkbox"/>

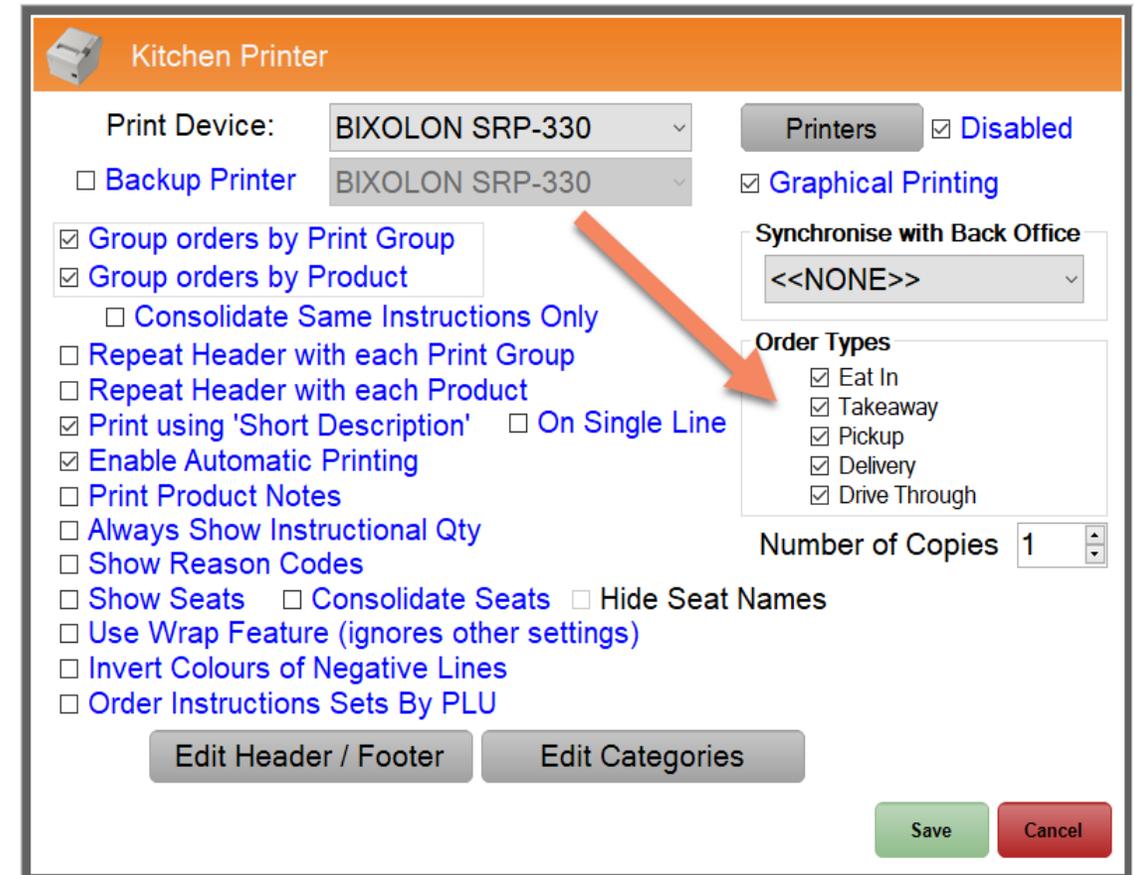
Selected Categories			
ID	Category	Trigger	I
2	COLD DRINKS	<input checked="" type="checkbox"/>	<input type="checkbox"/>
17	Food - Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Hide Instructional Categories Only items sold in the trigger Categories will be sent to the printer.

Buttons: Add All, Clear, >, <, Trigger All, Remove All Triggers, OK, Cancel

Printer Settings

- Please confirm you have enabled the correct order types for the Kitchen Printer & the Order Printer.



Kitchen Printer

Print Device: Disabled

Backup Printer Graphical Printing

Group orders by Print Group
 Group orders by Product
 Consolidate Same Instructions Only

Repeat Header with each Print Group
 Repeat Header with each Product
 Print using 'Short Description' On Single Line
 Enable Automatic Printing
 Print Product Notes
 Always Show Instructional Qty
 Show Reason Codes
 Show Seats Consolidate Seats Hide Seat Names
 Use Wrap Feature (ignores other settings)
 Invert Colours of Negative Lines
 Order Instructions Sets By PLU

Synchronise with Back Office

Order Types

Eat In
 Takeaway
 Pickup
 Delivery
 Drive Through

Number of Copies

Assigning me&u payments for reporting

- This is where you assign the payments that are made for the order on the Me&U app to a media in our software.
- Once you have assigned the media you will be able to track Me&u sales and report on them.

Resellers

- You will have to setup a media in Backoffice and give it an appropriate name so it can be easily identified on the reports.

v9.20.58.22 - SwiftPOS Touch Settings for PC ID: 1195971881

Connection: TABLETRACKINGV9' Database on '(local)' Se Setup ✕

Table Tracking Orders Tyro Metcash Other

Enable Tyro Connect (Food Ordering)

Auth Uri: 

Instance Uri: 

Connect Uri: 

Device Code:

Payment Media: 

Surcharge PLU:

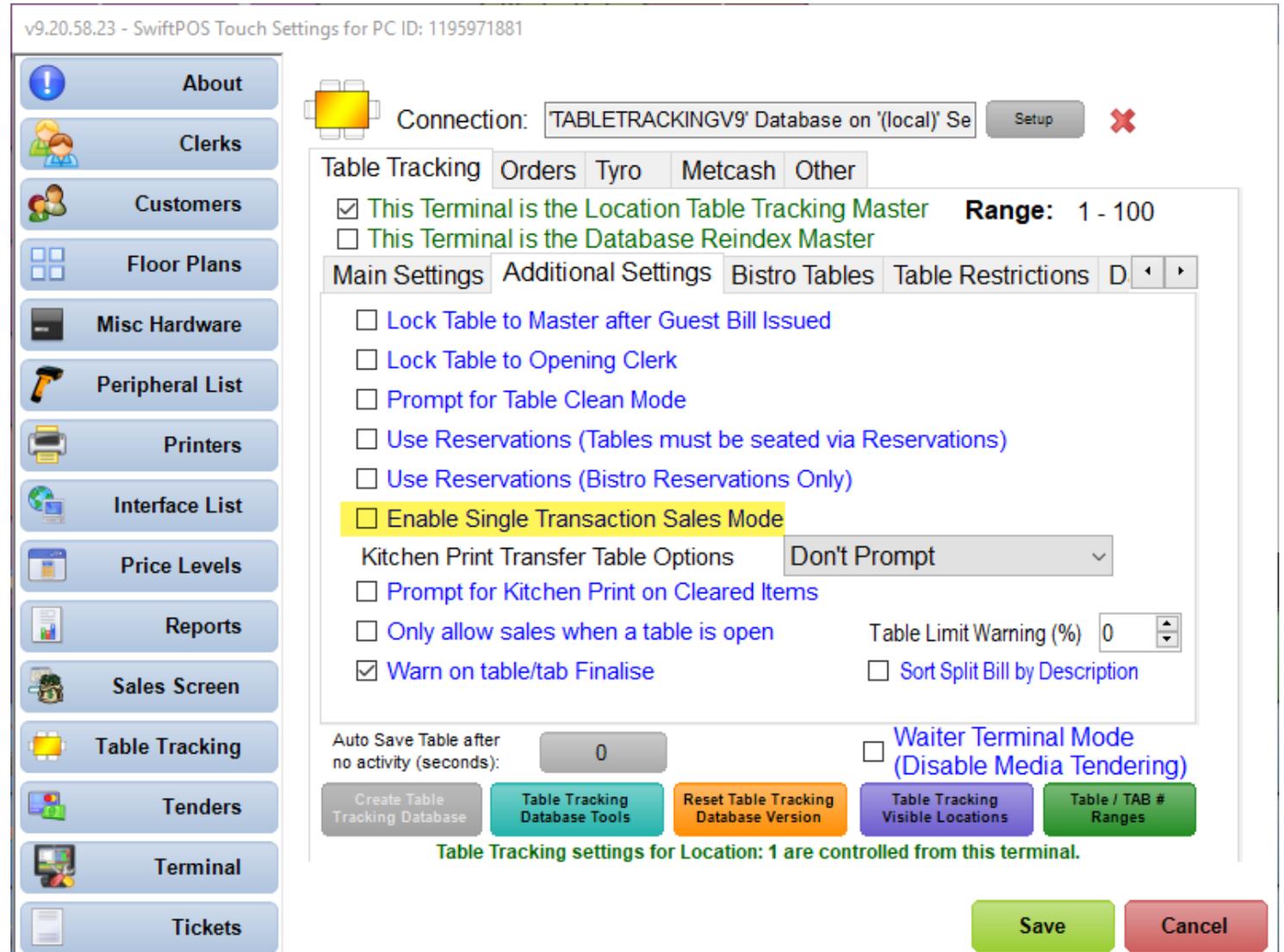
Authorize Device Cancel

Only the remote order master terminal needs to be authorized with Tyro. Do not authorize any other terminals.

Save Cancel

Single Sales File & Non Single Sales File

- SwiftPOS now has the ability to work with single sales file & non-single sales file.
- Small sites prefer to use single sales file mode.
- **Please note** to run the tyro integration with single sales file enabled you must be on SwiftPOS version 9.26 or higher.
- **This option can only be changed by a authorised SwiftPOS Reseller.**



v9.20.58.23 - SwiftPOS Touch Settings for PC ID: 1195971881

Connection: TABLETRACKINGV9 Database on '(local)' Se Setup X

Table Tracking Orders Tyro Metcash Other

This Terminal is the Location Table Tracking Master Range: 1 - 100
 This Terminal is the Database Reindex Master

Main Settings Additional Settings Bistro Tables Table Restrictions D

Lock Table to Master after Guest Bill Issued
 Lock Table to Opening Clerk
 Prompt for Table Clean Mode
 Use Reservations (Tables must be seated via Reservations)
 Use Reservations (Bistro Reservations Only)
 Enable Single Transaction Sales Mode

Kitchen Print Transfer Table Options Don't Prompt

Prompt for Kitchen Print on Cleared Items
 Only allow sales when a table is open Table Limit Warning (%) 0
 Warn on table/tab Finalise Sort Split Bill by Description

Auto Save Table after no activity (seconds): 0 Waiter Terminal Mode (Disable Media Tendering)

Create Table Tracking Database Table Tracking Database Tools Reset Table Tracking Database Version Table Tracking Visible Locations Table / TAB # Ranges

Table Tracking settings for Location: 1 are controlled from this terminal.

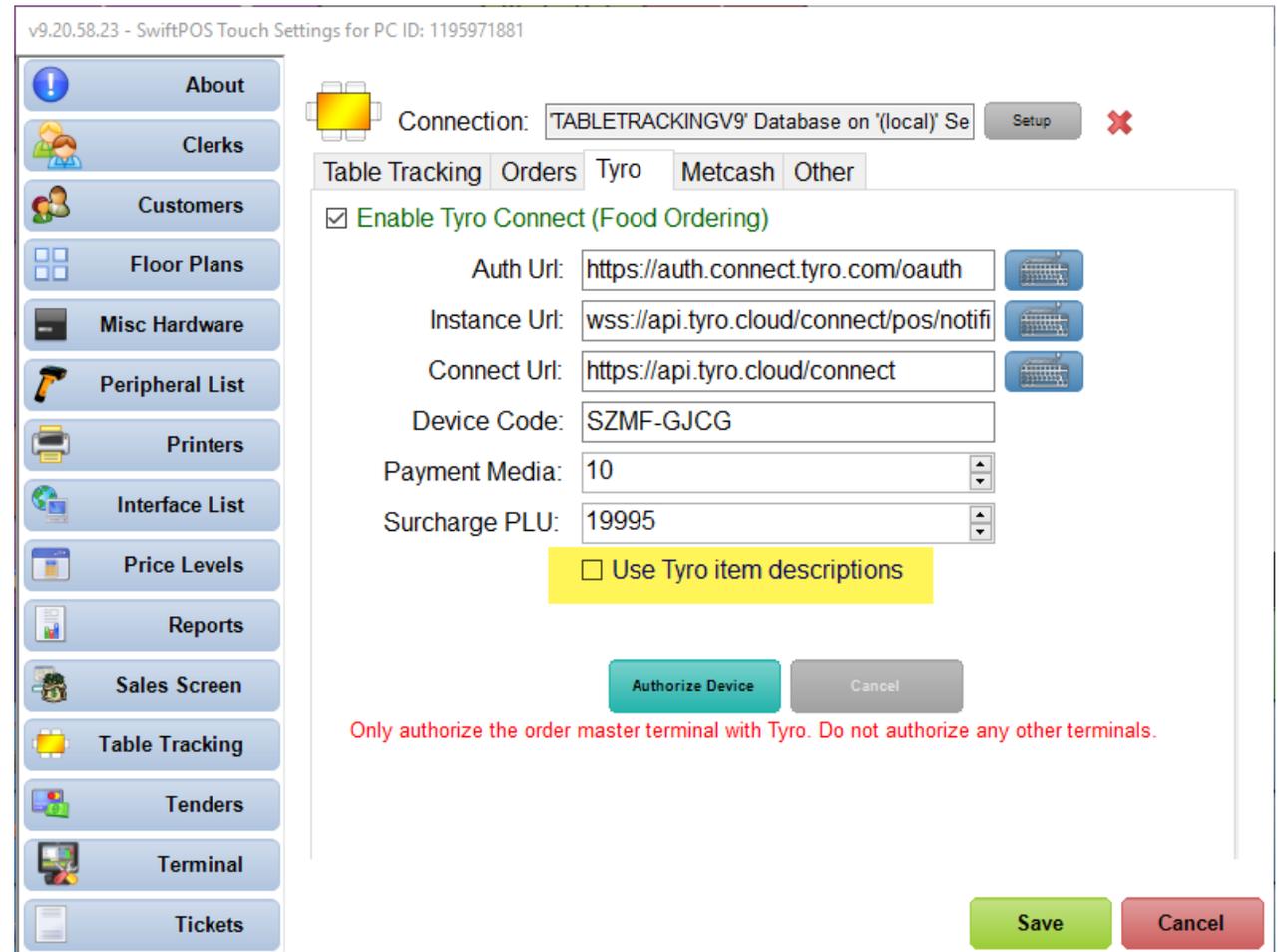
Save Cancel

Product Descriptions

Use Tyro Item Description: Every single item in the order will take its description from Tyro and no matter whether you use short or standard descriptions on the Kitchen Printer it will print the description from Tyro.

Use SwiftPOS Description: All items that were matched to a product in SwiftPOS will display the SwiftPOS description no matter what Kitchen Printer settings are used. The following exceptions apply in this mode. All unmatched items, discounts and surcharges will use the Tyro description because Tyro does not return any information to map them to records in SwiftPOS.

Resellers: All unmatched products will come through as PLU 19995



v9.20.58.23 - SwiftPOS Touch Settings for PC ID: 1195971881

Connection: TABLETRACKINGV9' Database on '(local) Se Setup X

Table Tracking Orders Tyro Metcash Other

Enable Tyro Connect (Food Ordering)

Auth Uri: https://auth.connect.tyro.com/oauth

Instance Uri: wss://api.tyro.cloud/connect/pos/notifi

Connect Uri: https://api.tyro.cloud/connect

Device Code: SZMF-GJCG

Payment Media: 10

Surcharge PLU: 19995

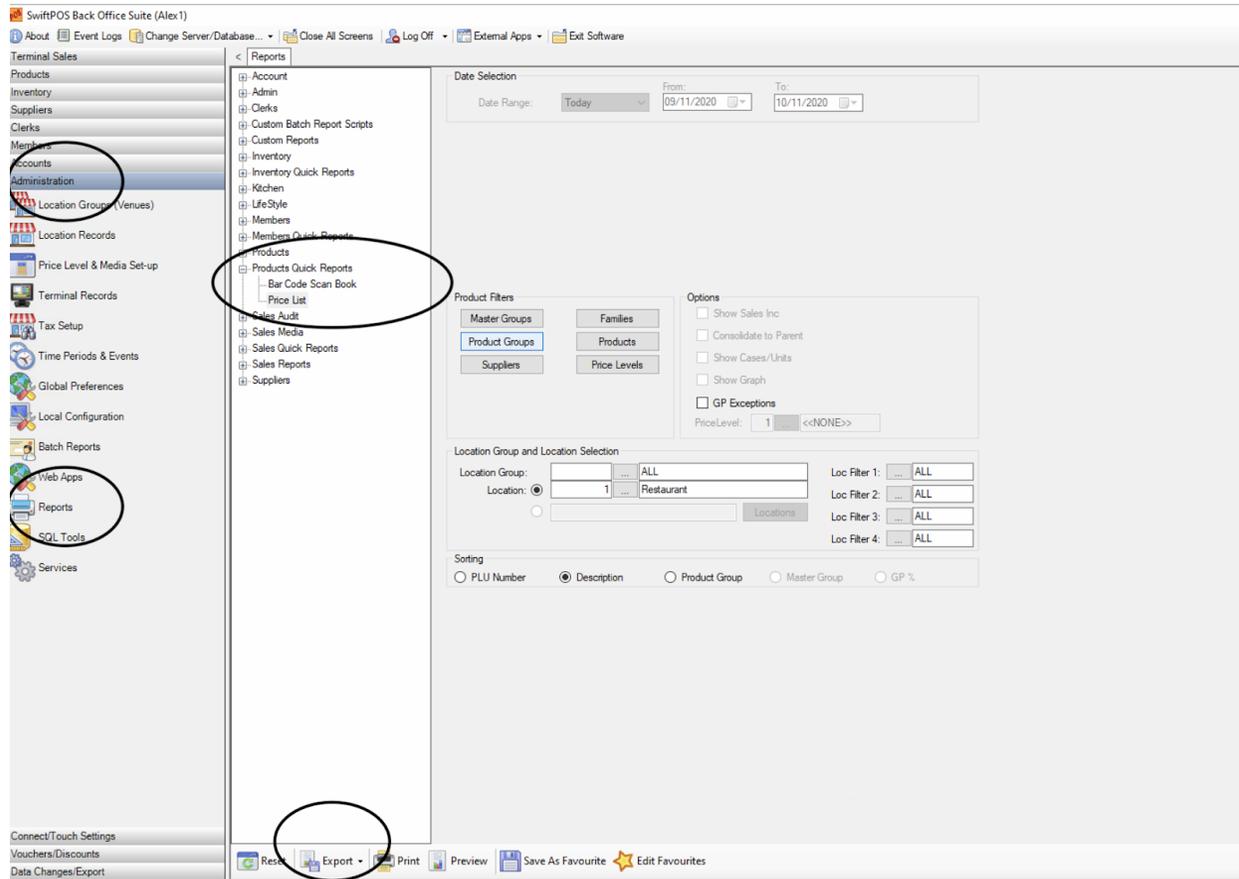
Use Tyro item descriptions

Authorize Device Cancel

Only authorize the order master terminal with Tyro. Do not authorize any other terminals.

Save Cancel

Exporting PLU's to Me&u

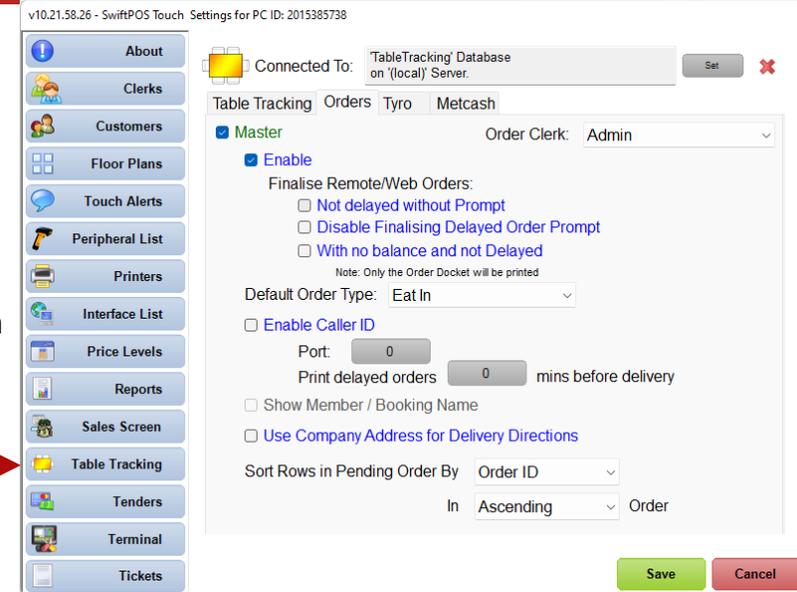


How to export a product list

1. Load SwiftPOS back office.
2. Click Administration
3. Click Reports
4. Click Product Quick Reports
5. Click Price List
6. Choose the relevant location/venue
7. Export to CSV
8. Send over to Me&u

Order Settings

- Prints Orders when they arrive at the touch.
- When entering a -1 into the print delayed orders – mins prior to the deliverable time.
- This changes the way orders are printed at the touch.
- When enabling this mode, orders that are received at the touch 4 hours in advance will print as soon as they appear in the orders pending screen. So this is as soon as they arrive at the touch.
- So the order printer and the kitchen printer would print the docket at that time no matter if it is a delayed order or a order for the current date/time.
- Then you would put the pickup/delivery time on the kitchen print & the order docket.
- This is the docket field called {orderpickupdate} {Orderpickuptime}
- These fields will be populated with the time chosen when the customer is placing the order.
- **Finalise remote/web order with no balance and not delayed**
- **Finalise remote/web orders not delayed without prompt**
- These options also change when using the -1 feature.
- These options will now finalise current time orders & delayed orders if the balance remaining is 0.00
- So these orders will never appear in the orders pending screen they will be finalised through to the kitchen & order printer if setup. The order will then process into the Backoffice without ever having to open and finalise the order manually.
- If the order is not paid in full then the order will appear in the orders pending screen. From there the order will need to be opened and finalised manually before going to the Backoffice. This is using the same printing method as above still. The order even though there is a balance owing will still go straight through to the order & kitchen printer when the order arrives at the touch.



SwiftPOS V10 (and higher)

v10.21.58.26 - SwiftPOS Touch Settings for PC ID: 2015385738

Keyboard Messaging Misc. Email SMS Tyro Platform Weather

Authorisation Status: **Not Authorised**

Site Location ID:

User Code: Code will appear when authorising

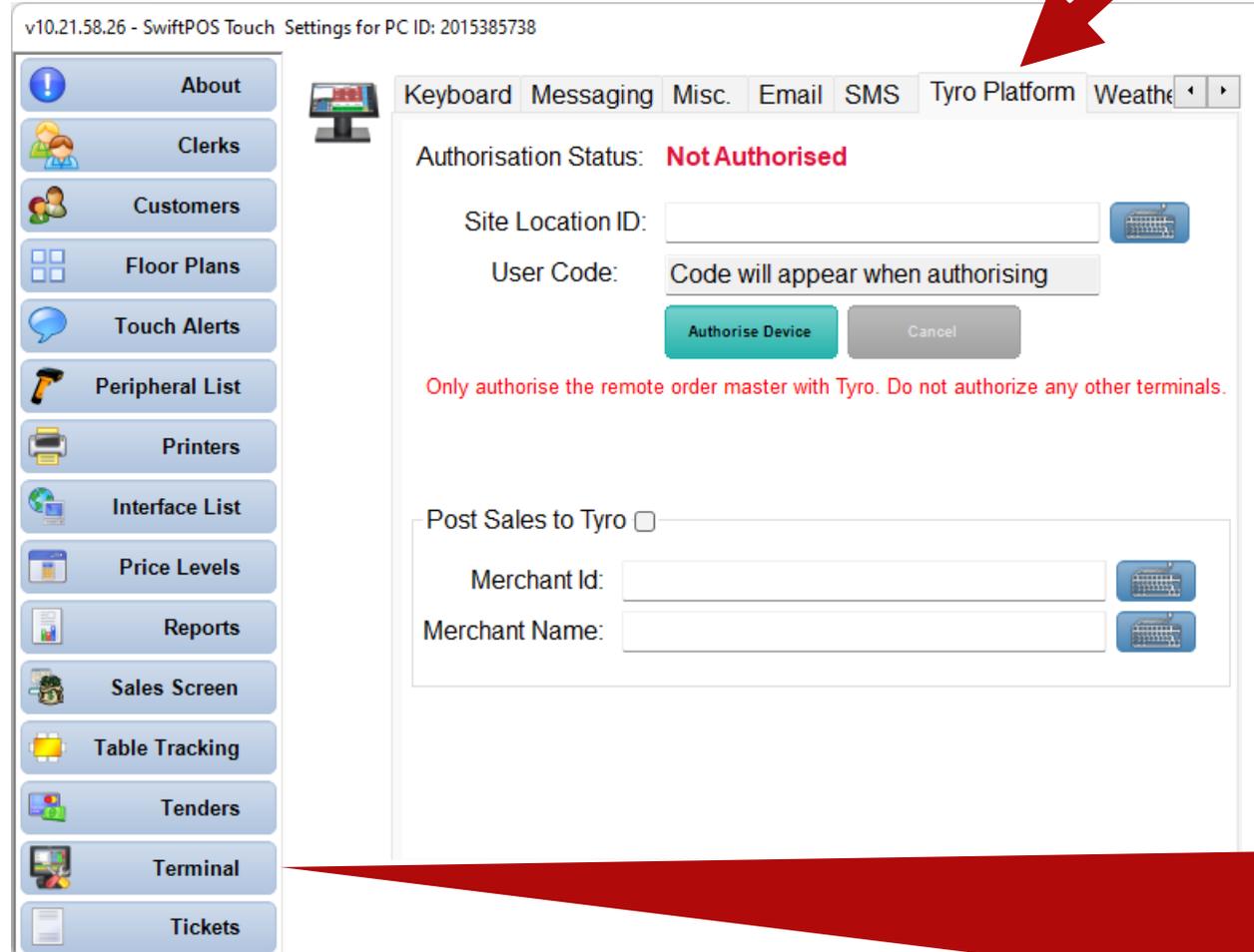
Only authorise the remote order master with Tyro. Do not authorize any other terminals.

Post Sales to Tyro

Merchant Id:

Merchant Name:

Terminal



Settings moved to the Terminal menu so that sites cannot keep Authorising multiple POS in the same location.

SwiftPOS V10 (and higher)



v10.21.58.26 - SwiftPOS Touch Settings for PC ID: 2015385738

Connected To: TableTracking Database on '(local)' Server.

Table Tracking Orders Tyro Metcash

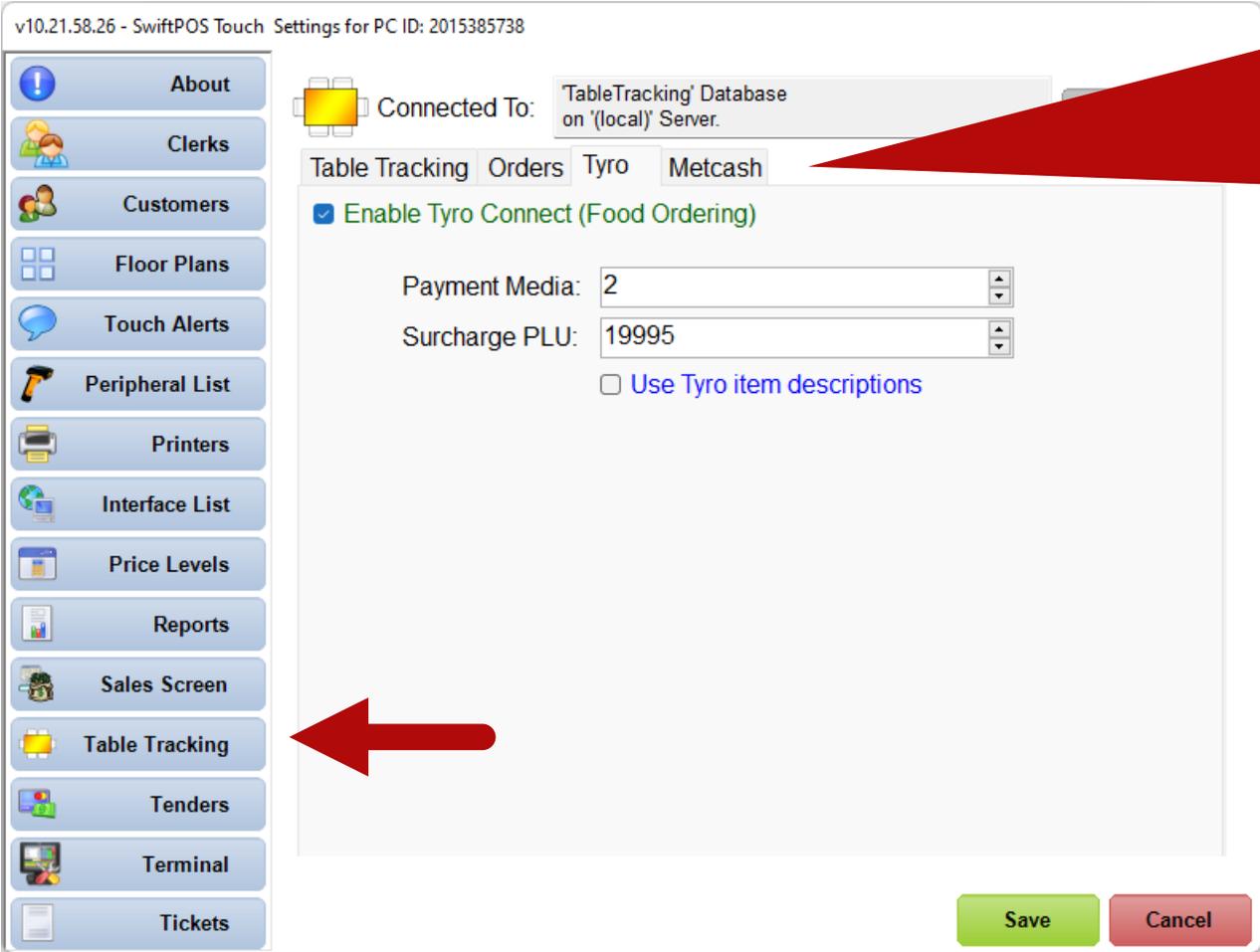
Enable Tyro Connect (Food Ordering)

Payment Media: 2

Surcharge PLU: 19995

Use Tyro item descriptions

Save Cancel



Tyro option in the TableTracking Menu